

REALTRUCK EMPLOYEE STORE

Welcome to the NEW RealTruck Employee store! As a vital part of our brand promotion efforts, this store will serve as a one-stop destination for all things RealTruck. From branded merchandise to promotional materials, we have curated a diverse range of products that align perfectly with our brand standards.

Purchasing RealTruck products from the on-line store is easy:

To shop for items:

1. Click on the category name. You will advance to a category page which has a category definition, pictures, and brief descriptions of the items available.
2. Click on an item for a complete definition and order details.
3. If you decide to order the item, fill out the description details (color, size, and graphic if applicable and quantity) and approve it. NOTE: Extended sizes (2XL and up) may have a higher unit price.
4. The item will add to the "shopping cart." You may then choose to check out or continue shopping.

To complete your order:

1. Click on "Check Out" at the bottom of the page.
2. You will advance to the "Check Out" page where you can review your selected items. You may choose to delete items, continue shopping, or complete the order.
3. Completing any order requires a valid credit, debit card or "P" card.
4. Carefully review your order for selections, sizes, quantities, colors. The store has a contact e-mail if needed to address any questions. Once you click the "submit order" button, there are no returns or refunds because each order is custom printed.
5. Only click on the final "submit order" one time! Multiple clicks will cause multiple verifications on your card. The credit or debit card used to process the purchase will be charged once you place the order.
6. All sales are FINAL. No refunds, exchanges or substitutions allowed. When a shopper places an order, they will receive an acknowledgement.

Personal Orders:

1. The store accumulates orders through the 15th and the end of each month and a "master order" is placed. In approximately two weeks after the master order is placed, your item will be delivered by RT's chosen carrier to your attention at the address you provided.
2. Order fulfillment is subject to warehouse or vendor inventory. While every effort is made to complete orders, some items may be backordered and will be shipped when available.
3. The RealTruck Employee Store will not keep your credit card information. You are required to re-enter it each time a new order is placed.

Bulk Orders:

1. Use this section to place larger order quantities for events, trade shows or giveaways.
2. You must use a corporate "P" card or AMEX to place your order.
3. Please enter the Supervisors or Department Head's name and a description of how/where the product(s) will be used, and date needed.
4. Bulk orders are reviewed daily. Please allow at least 3 weeks' lead time for bulk orders.

When you leave the store, it is best to go to click on the "Sign Out" button at the top of the screen.